

NAME & SURNAME: _____

CLASS: _____ NUMBER: _____

8-

MARK: _____

Ünite -4

1 çalışan

- a) Have a nice day. b) call c) clarification d) employee

2 kötü bağlantı

- a) reserve b) reach c) bad connection d) seem

3 iş pozisyonu

- a) position b) text c) hurt my leg d) dial

4 kampa gitmek

- a) interview b) a phone link c) customer servic d) go camping

5 şikayet

- a) operator b) suggestion c) complaint d) respond

6 cevaplamak

- a) CU b) pick up c) bring d) answer

7 Sizi bağlıyorum

- a) I'll put you thro b) complaint c) shout into the r d) communication

8 Üzgünüm, şu anda müsait değil

- a) reach informati b) I'm afraid he isn c) interaction d) join a party

9 iletişim kurmak

- a) have a high feve b) contact c) phone d) make arrangements

10 düzenleme yapmak

- a) colleague b) make arrangem c) answer d) problem

11 cep telefonu

- a) mobile b) send e-mails c) bad connection d) quickness

12 uygun, müsait

- a) join a party b) overseas phone c) available d) disagree

13 hemen, derhal

- a) smoke signal b) BFF c) immediately d) discuss

14 Bunu duyduğuma üzülüm

- a) communicate b) I'm sorry to hea c) travel agent d) respond

15 getirmek

- a) immediately b) GR8 c) get in touch witl d) bring

16 bilgiye kolayca ulaşmak

- a) LOL b) interaction c) reach informati d) appointment

17 teslimat

- a) arrival b) delivery c) hang up d) Thanks for calling.

18 satın almak

- a) arrange a new d b) put through c) misunderstandi d) buy

19 Size nasıl yardımcı olabilirim?

- a) How can I help \ b) caller c) extension numb d) Be careful next time.

20 mezuniyet partisi

- a) graduation part b) contact c) W8 d) suggestion

21 Mesaj bırakmak ister misiniz?

- a) pick up b) look after your s c) mobile d) Would you like to leave a

22 not, kısa yazı

- a) classmate b) memo c) Get well soon. d) receive

23 why – neden

- a) Y b) polite c) classmate d) disturb

24 konuşma

- a) Have a nice day. b) speak to / talk t c) conversation d) Who's calling?

25 hemşire

- a) write letters b) friend c) call center d) nurse

26 tekrarlamak

- a) friend b) repeat c) have a high feve d) hold on / hang on

27 bacağımı incitmek

- a) hurt my leg b) moment c) complaint d) call center

28 doktorun muayenehanesi

- a) invention b) doctor's office c) I'm afraid he isn d) communication

29 kontrol etmek

- a) Contact us as so b) midtown c) check d) signal

30 aramak

- a) interaction b) Thanks for callin c) bad connection d) call

31 biriyle konuşmak

- a) phone company b) mobile c) dial d) speak to / talk to

32 görüşme

- a) interview b) inform c) minute d) look for a Job

33 mektup yazmak

- a) have pain in my b) write letters c) provide d) arrival

34 müşteri

- a) line b) customer c) receiver d) delivery

35 internet bağlantısı

- a) classmate b) disagree c) internet connec d) Thanks in advance

36 mesaj atmak

- a) headquarters b) text c) position d) way

37 ... ile görüşebilir miyim?

- a) reservation b) B4N c) May I speak to.. d) Contact us as soon

38 mikrofona bağlamak

- a) shout into the r b) advice c) I'm afraid he isn d) neck pain

39 çeviri yapmak

- a) employee b) message c) translate d) staff

40 teklif, öneri

- a) suggestion b) overseas phone c) make a call d) write letters

41 hızlilik

- a) invention b) write letters c) look for a Job d) quickness

42 yeni bir tarih ayarlamak

- a) meet b) receiver c) put through d) arrange a new dat

43 zaman

- a) respond b) shout into the r c) meet d) time

44 çağrı merkezi

- a) look after your s b) a phone link c) call center d) customer

45 bağımlılık yapan

- a) internet connec b) seem c) call center d) addicting

46 son sürüm

- a) study maths b) latest version c) shout into the r d) save time

47 zaman kazanmak

- a) Thanks in advan b) save time c) Contact us as so d) inform

48 şehir dışında olmak

- a) nurse b) be out of the cit c) respond d) minute

49 iş arkadaşı

- a) colleague b) emoticon c) dial d) How can I help yo

50 fikir paylaşmak

- a) put through b) share opinion c) issue d) conversation