

NAME & SURNAME: _____

CLASS: _____ NUMBER: _____

8-

MARK: _____

Ünite -4

1 ifade, emoji

- a) emoticon b) speak to / talk to c) immediately d) Contact us as soon as possible

2 müşteri hizmetleri, servis

- a) LOL b) customer service c) How can I help you d) W8

3 sorun

- a) problem b) emoticon c) disagree d) polite

4 mikrofona bağlamak

- a) social networks b) shout into the microphone c) have information d) smart phone

5 toplantı yapmak

- a) polite b) BFF c) have information d) have a meeting

6 birini geri aramak

- a) call someone back b) secretary c) midtown d) phone

7 laughing out loud – kahkaha atmak

- a) reserve b) internet connection c) together d) LOL

8 ... ile görüşebilir miyim?

- a) classmate b) call c) May I speak to... d) invention

9 tonight – bu gece

- a) customer b) 2NITE c) arrange a new date d) How can I help you?

10 zaman kaybetmek

- a) smoke signal b) waste time c) connection d) ask for

11 telefon şirketi

- a) appointment b) same c) phone company d) bring

12 şehir merkezi

- a) send telegram b) look for a job c) hold on / hang on d) midtown

13 iletişim

- a) have a meeting b) reminder c) communication d) disagree

14 Neyin var?

- a) send telegram b) What's wrong with c) emergency number d) communicate

15 telefon bağlantısı

- a) latest version b) a phone link c) hang up d) meet

16 zamanı olmak

- a) join a party b) Be careful next time c) minute d) have time

17 getirmek

- a) communicate b) mention your illness c) receptionist d) bring

18 cevaplamak

- a) IDK b) make arrangements c) OMG d) answer

19 sınıf arkadaşı

- a) meet b) CU c) classmate d) BFF

20 best friends forever – sonsuza kadar en iyi arkadaş

- a) BFF b) phone company c) keep in touch d) memo

21 iletişim, etkileşim

- a) have a high fever b) speak to / talk to c) social networks d) interaction

22 Kendine dikkat et

- a) together b) join a party c) nurse d) Take care.

23 randevu tarihini değiştirmek

- a) I'll put you through b) graduation party c) Have a nice day. d) change the date of your appointment

24 great – harika

- a) nurse b) GR8 c) message d) reservation

25 aramak

- a) waste time b) connect c) make arrangements d) call

26 bacağıma kırmak

- a) assistant b) break my leg c) previous d) bad connection

27 resepsiyonist

- a) receptionist b) assistant c) classmate d) call center

28 iletişime geçmek

- a) get in touch with b) wrong number c) polite d) memo

29 mesaj bırakmak

- a) seem b) be out of the city c) leave a message d) a world without a message

30 telgraf göndermek

- a) mobile b) ASAP c) send telegram d) study my lessons

31 Başka bir şey?

- a) make a call b) delivery c) have time d) Anything else?

32 birine geri dönmek

- a) get back to someone b) mention your illness c) press (a button) d) discuss

33 bağlamak

- a) issue b) interaction c) call center d) connect

34 telefonu kapatmak

- a) conversation b) signal c) have an interview d) hang up

35 açıklama

- a) CV b) clarification c) waste time d) disturb

36 yer ayırtmak

- a) reserve b) study my lesson c) I'm sorry to hear d) polite

37 varış

- a) BFF b) operator c) have time d) arrival

38 telefona bağlamak

- a) I'm sorry to hear b) hold on / hang on c) put through d) polite

39 asistan

- a) wrong number b) disturb c) assistant d) waste time

40 hızlılık

- a) quickness b) reach information c) Hold on a moment d) waste time

41 görünmek

- a) OMG b) internet connection c) CU d) seem

42 önceki, önce

- a) speak to / talk to b) previous c) time d) available

43 tartışmak, konuşmak

- a) discuss b) hurt my leg c) caller d) doctor's office

44 mesele, konu

- a) issue b) send messages c) secretary d) hang up

45 cep telefonu

- a) Thanks in advance b) doctor's office c) look for a job d) cell phone

46 birlikte

- a) change the date b) call center c) together d) study my lessons

47 (tuşa) basmak

- a) press (a button) b) mention your illness c) provide d) hold on / hang on

48 merkez ofis

- a) have pain in my leg b) emergency number c) assistant d) headquarters

49 tavsiye

- a) advice b) emergency number c) manager d) call someone back

50 sinyal

- a) I'll put you through b) emergency number c) signal d) ASAP